CLIENTS CALLS THAT WILL BE KICKED OUT Asian Language Legal Intake Program / ALLIP Determine conflict check within ALLIP and APALC Determine income eligibility and alien status → no LSC (if C/A continue to help, if refer only to APALC) Complete intake application Diagnose legal problem from "questionnaires" and determine potential level of service Provide Counsel/Advice, the advocates may use "scripts" and ALLIP Manual Provide information on other agencies Supervisor Review, call back client if added/changed information Health Calls **Conflicts** Over Income Supervisor to assign cases accd. to geography/specialty area/CAC and transfer data to one of 4 partners Assigned Agency will run conflicts check and accept cases → case effectively closed under ALLIP --HCC/NLS (Barbara/Christina) --HCA in O.C. (Nancy Rimsha) CLIENTS REFERRED FOR POTENTIAL EXTENDED REPRESENTATION Legal Aid Society of Orange County (Crystal) Legal Aid Foundation of Los Angeles Asian Pacific American Legal Center (various) Neighborhood Legal Services (Rebecca Yee) Language Capacity: Vietnamese Asian Pacific Islander (API) Unit (Joann Lee) Language Capacity: Mandarin (LiLing, Stewart, Wanda) and Vietnamese (Anita, Chau) plus Language Capacity: Mandarin Monique Language Capacity: Law Students (Mandarin and Irene, Chan Vietnamese) interns in both languages Public Benefits If client calls LASOC's existing legal hotline, they will be Consumer (Fred. Public Benefits Consumer(Jov Family (Dora Lopez) handled directly by LASOC. Calls from ALLIP will be (Stewart Chang) Chan) (Yolanda Arias) Simmons) referred to LASOC, based on the case referral protocols. Housing, Family and Consumer – Crystal Sims Housing (Chan. Housing Housing Bob Graziano) Family (Irene Mak) (Anthony Roh) Family (Joann Lee) (Elliott Kim) Consumer Public Benefits - Monique Trinh (Chau Diep) **Employment** Immigration (Bob Immigration Employment Immigration (Nancy Cervantes) (Michael Ortiz) (Mike Schmitz) Graziano) (Mark, Liz)